

Policy Manual



Title: Student Ombudsman	Number: 6Hx2-5.26
Legal Authority: Fla. Statutes 1006.51	Page: 1 of 1

GENERAL STATEMENT

Broward College (the “College”) will assist students by designating an Ombudsman at each campus location.

The Ombudsmen or designee will assist students by informing them of College policies and procedures and by guiding them to appropriate College offices and personnel to resolve their concerns.

The Ombudsmen or designee will assist student requests for exceptions to College academic policies in accordance with BC Policy 6Hx2.528 – Academic Standards Committee.

THE POLICY AND THE STUDENT

This policy provides a process for student’s to be guided by an Ombudsman as they seek to resolve their educational issues at the College.

THE POLICY AND THE FACULTY AND STAFF

The chief student affairs officer or designee, serving in their role as Student Ombudsmen, will assist students in resolving issues in accordance with College Policy.

IMPLEMENTATION AND OVERSIGHT

The chief student affairs officer on the campus, serving in their role of campus ombudsman, shall have the responsibility for the implementation and oversight for policy compliance. The campus chief student affairs officers shall guide students to appropriate personnel, and provide students with appropriate College policies and procedures.

DEFINITIONS

Ombudsman – the college official charged with assisting students by identifying applicable College policies and guiding students to appropriate College offices and personnel, in accordance with Florida Statute 1006.51.

[Link to Procedure 6Hx2-5.26](#)

History: Issued on June 25, 2002, revised August 26, 2008.

**Approved by the
Board of Trustees**

Date
August 26, 2008

President’s Signature

J. David Anthony Jr.

Date
August 26, 2008