COMPUTER INFORMATION TECHNOLOGY
Tech Support Specialist Associate Science
Specializations: Support Technician and Microsoft Office Specialist

Program Description

The Technical Support Specialist Associate in Science degree, offered at the A. Hugh Adams Central Campus, prepares students for employment opportunities as technical support specialist. It is designed for students seeking the skills sets necessary to be successful in their careers as tech support specialist ranging from Microsoft Office Specialist (MOS), to CompTIA system, network, and security (A+, Net+ and Security+).

Related Programs

Computer Systems Specialist Associate in Science Major Code 21491§

Help Desk Specialist Technical Certificate Major Code 62822◊

Microsoft Office Specialist (MOS) Technical Certificate Major Code 62823◊

Support Technician Technical Certificate Major Code 6284

§ Students can earn a degree from 21491, 21493 or 21495, but not from two or more of these programs.
◊ Students can earn a certificate from either 62822 or 62823, but not from both programs.

Students in this program may need to take developmental courses depending on their exempt status. Please see an advisor.

Entrance Requirements

HS Diploma or GED

General Education Requirements:		18 credits
ENC1101	Composition I	3
MAC1105	College Algebra	3
SPC1024	Introduction to Speech Communications **or**	
SPC1608	Public Speaking	3
GE Course	General Education Humanities❖	3
GE Course	General Education Social & Behavioral Science❖	3
GE Course	General Education Science❖	3

Tech Support Specialist Core Courses:		27 credits
CTS1133C	A+Essentials	3
CTS2131C	A+Practical[1]	3
CTS1134C	Network+	4
CTS1851C	Certified Internet Webmaster Foundations[2]	4
CTS2156C	Microsoft Enterprise Desktop Support[3]	4
CIS1000C	Introduction to Computer Science	3
	Computer Science Elective**	3
ENC2210	Professional & Technical Writing[4]	3

Tech Support Specialist Areas of Specialization (Choose one): 18 credits		
(1) Support Technician (Major Code 21493)		
CTS1327C	Microsoft Windows Client[5]	4
CGS2100C	Computer Applications[2]	3
COP1000C	Introduction to Computer Programming[6] **or**	
COP1334C	Introduction to C++[7] (3)	3
CTS1111C	Linux+	4
CTS2120C	Security+[8]	4
(2) Microsoft Office Specialist (Major Code 21495)		
CTS1213C	Microsoft Specialist: Windows and Outlook for Business[2]	3
CTS1220C	Microsoft Specialist: Word[2]	3
CTS1225C	Microsoft Specialist: Excel[2]	3
CTS1230C	Microsoft Specialist: Powerpoint[2]	3
CTS1431C	Microsoft Specialist: Access[2]	3
CTS1362C	Microsoft Specialist: Sharepoint[2]	3
	Total Program Credits	***63***

◆General Education courses must be selected from the list of AS Degree courses found in the College Catalog/posted online at www.broward.edu/studentresources/advising/Pages/gened.aspx

**CGS1060C or any course with a CIS, COP, or CTS prefix

Note: Students must fulfill the College's computer literacy requirement within the first 15 hours of BC credit by successfully completing the basic student technology test or pass the CG1060C to earn the degree

It is strongly recommended that students see an advisor every term

1	Prerequisite – CTS1133C (with a grade of C or higher)
2	Prerequisite – CGS1060C (with a grade of C or higher) or placement.
3	Prerequisites – CTS1327C or (CTS1213C and CTS1134C and CTS2131C) each with a grade of C or higher
4	Prerequisite – ENC1101
5	Prerequisites – CTS1133C and CTS2131C (each with a grade of C or higher)
6	Prerequisite – MAT0028 or MAT0029 or MAT1033 or MTB1310 or any General Education Math course
8	Prerequisite – CTS1134C (with a grade of C or higher)