



# Project Overview Statement

## *Executive Summary*

---

**Project Title:** Degree/Enrollment Verification  
**Project ID:** 27  
**Project Leader:** Karen Lee Murphy  
**Department:** Student Affairs  
**Executive Sponsor:** Silvia Husain

---

### PROJECT BUSINESS CASE

#### Project Overview

In October of 2004, partnership with EdVerify was dissolved when they ceased providing academic enrollment and educational verification services. In October of 2005, the President's Cabinet was notified, by presentation, that other alternatives would be explored. Credentials Inc. was chosen to replace EdVerify as an outsourcing partner for BCC.

- Partnership with Credentials Inc. will establish a permanent revenue stream for BCC, improve staff productivity, provide monthly detailed reporting, and is committed to the integrity and protection of our data. A Registrar support module is also in place to handle exceptions. And, a complete audit trail of all transactions.

#### Business Goals

Outsourcing enrollment and educational verification will reduce the institution's current cost to produce enrollment verifications in-house, and provide a permanent revenue stream. The real time service will improve staff productivity and greatly increase customer service delivery time.

#### Success Factors

- Students will have the security of a protected system for verifying degree and past attendance data. This service will be available giving online access 24 hours a day/7 days a week. Currently enrolled students, non-current students, alumni, and other authorized verifiers (i.e. for employment) will be better served. And, our staff productivity will improve with the elimination of numerous telephone, faxed, email and written verification requests.