



Project Overview Statement

Executive Summary

Project Title: E-Mail interfaces in CID
Project ID: 104
Project Leader: JoAnn Anthony
Department: Information Technology
Executive Sponsor: Silvia Husain

PROJECT BUSINESS CASE

Project Overview

- The E-mail interface currently supported by FCCSC is very difficult to use. BCC IT staff will work with FCCSC staff to redesign the interface to make it more useful and easy to use.

Business Goals

- Reduce cost of mailing notifications and information to students.
- Improve level of communications with students

Success Factors

- Reduced postage costs
- More information provided to students using a cost effective and timely process.