



Project Overview Statement

Executive Summary

Project Title: Title V Case Management Tracking
Project Leader: Janice Stubbs/Jose Macia
Department: Title V Grant
Executive Sponsor: Angelia Millender
Project ID: 166 **Last Updated:** August 12, 2008
Mandated: Federal State Accreditation **Date Required:**
 Other

PROJECT BUSINESS CASE

Project Overview
<p>To improve student success, Title V is implementing a holistic advising model which includes a case management approach to advising College Prep and ESL students. For this effort to be successful, a web based tracking system is required to manage student information, student action plans, retention tracking and provide statistical reporting.</p>
Business Goals
<ul style="list-style-type: none"> To empower students in becoming confident and independent learners through personal engagement with a student success specialist. To manage student information gathered during the execution of the holistic advising model approach. To be able to gather statistics on holistic advising goals and actual performance in improving student success.
Success Factors
<ul style="list-style-type: none"> Implementation of a web based system to gather holistic advising information. A 10% increase in the student persistence rate through College Prep and EAP courses.

Criteria Ranking	Supporting Information	Score* (5=High 1=Low)
Significantly improves student success	
Improves customer service or transforms a business practice (increase productivity/time saving)	
Aligns with college-wide strategic initiative	
Meets state, federal, accrediting or other mandate (identify mandate)	
Affects a large number of stakeholders (define stakeholders: students, business, employees...)	



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Supporting information for "Date Required"
Financial Impact (saves money, earns money,
Increases enrollment/retention (reduces attrition)
Impact if not accomplished
Quick Win (accomplish in short time frame)
Overlap with another project
Consortium project

* Criteria scores will filled in by Technology Advisory Committee