



# Project Overview Statement

## *Executive Summary*

---

**Project Title:** Tech Refresh (TRP) College wide refresh of technology  
**Project ID:** 213  
**Last Updated:** 10/30/07  
**Project Leader:** Don Artman  
**Department:** Information Technology  
**Executive Sponsor:** Lorne Cleaver

---

### PROJECT BUSINESS CASE

#### Project Overview

This is the final year of the current three plan to replace tech refresh technology college wide. Our aim is to replace all remaining desktops and laptops throughout the college and continue to replace servers, UPS, mainframe and network printers as needed. A new initiative is to replace failing Epson projectors and podiums. A key factor is to maintain accurate inventory of the technology at the college.

#### Business Goals

Our goal is to have all equipment that was a three year warranty replaced by the end of this fiscal year, with the exception of Tier 3 equipment. And to have failing equipment replaced with new equipment.

#### Success Factors

Success includes better equipment for our user community, less failures of equipment and an accurate inventory to better plan future replacement of tech refresh equipment.