

# Policy Manual



<b>Title:</b> Student Ombudsperson	<b>Number:</b> 6Hx2-5.26
<b>Legal Authority:</b> Fla. Statutes 1006.51	<b>Page:</b> 1 of 1

## GENERAL STATEMENT

Broward College (the “College”) will assist students by designating an ombudsperson at each campus location. The College shall also designate a college-wide ombudsperson.

The Ombudsperson or designee will assist students by informing them of College policies and procedures and by guiding them to appropriate College offices and personnel to resolve their concerns.

The campus Ombudsperson or designee will assist student requests for exceptions to College academic policies in accordance with College policy and procedure 6Hx2-5.28 - Academic Standards Committee. The College-wide ombudsperson shall render final decisions on Academic Standards petitions as well as serve as the appellate authority in Student Code of Conduct appeals in accordance with College policy and procedure 6Hx2-5.02 - Student Code of Conduct.

## THE POLICY AND THE STUDENT

This policy provides a process for student’s to be guided by an ombudsperson as they seek to resolve their educational issues at the College.

## THE POLICY AND THE FACULTY AND STAFF

The dean of students on the campus serving in their role as campus ombudspersons, will assist students in resolving issues in accordance with College policy. The college-wide ombudsperson is the Associate Vice President for Student Life & College Ombudsperson, who will serve as the primary point of contact for student concerns that require escalation, matters referred by State or other regulatory agencies, and render Academic Standards petition decisions, and Student Code of Conduct appeals.

## IMPLEMENTATION AND OVERSIGHT

The deans of students on the campus, serving in their role of campus ombudsperson, and the college-wide Ombudsperson shall have the responsibility for the implementation of this policy. The Vice President for Student Services is responsible for overall policy compliance.

## DEFINITIONS

Ombudsperson – the College officials charged with assisting students by identifying applicable College policies and guiding students to appropriate College offices and personnel, in accordance with Florida Statute 1006.51.

<b>History:</b> Issued on June 25, 2002; revised August 26, 2008; revised January 23, 2018			
<b>Approved by the Board of Trustees</b>	<b>Date:</b> 01/23/18	<b>President’s Signature</b> 	<b>Date:</b> 01/23/18