


MEMORANDUM

To: The College Community

From: Alex Denis, Vice President for Operations

Date: October 5, 2011

Subject: **SINGLE COLLEGE SAFETY PHONE NUMBER**



The health, safety and welfare of our faculty, staff and students is of the utmost importance, and, as such, we are always seeking ways to improve our safety practices. In an effort to streamline the way the Broward College community contacts its Campus Safety Offices, we have developed and launched a single College Safety phone number - **954-201-HELP (4357)**.

As you may be aware, until now, the College utilized eight different telephone numbers for contacting the Campus Safety Offices. With so many faculty, staff and students spending time on multiple campuses and centers, the decision to establish a single college safety phone number will provide consistency, eliminate confusion and allow for rapid access to campus safety. The new number, 954-201-HELP is accessible from any on-campus phone, cell phone or from an off-campus location. Additionally when dialing from a college extension you may simply dial "HELP." For the time being all of the previously existing campus safety contact numbers will remain active.

Once connected to this number, the caller will be reminded that emergencies should be referred to 911, the caller will then be offered several options for accessing campus safety offices. For example, press 1 for Central Campus Safety, press 2 for North Campus Safety, etc. After selection, the caller will be transferred to the appropriate Campus Safety Department.

We encourage the College community to save 954-201-HELP (4357) in your cell phones and contacts. We look forward to continuously improving safety standards and our level of service to our faculty, staff and students.