

# Technical Certificate in Information Technology Support Specialist - 6337

CAREER PATHWAY: SCIENCE, TECHNOLOGY, ENGINEERING, AND MATH (STEM)

**Career Pathway:** Science, Technology, Engineering, and Math (STEM) **Location(s):** Courses for this program are offered at all BC locations.

Program Entrance Requirements: HS Diploma or GED

**Program Description:** The Information Technology Support Specialist Technical Certificate offered at all Broward College campuses prepares students to support technology in a corporate environment. The certificate covers software application support, hardware support, network support, security, troubleshooting, and customer service skills. Upon successful completion of this technical certificate, students should be able to secure employment in helpdesk support positions. Visit the program's website for more information.

## **BUILD YOUR EDUCATION**

Information Technology Support Specialist TC - 6337 Computer Information Technology AS 2149

Bachelor of Applied Science

### RECOMMENDED COURSE SEQUENCE

Course ID	Description	Credits
CTS1133C	A+ Comprehensive	4
CIS1513C	Project Management and Project+	4
CTS1134C	Network+	4
COP1000C	Introduction to Programming	3
Elective	Math OR Internship OR IT Elective#	3

#### **Total Program Credit Hours**

18

#### Notes:

This is only a recommended course sequence. Students are strongly encouraged to meet with an <u>advisor</u> to create a personalized educational plan.

**CHOOSE YOUR COURSES** 

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#### PROGRAM HIGHLIGHTS



### CREDIT FOR PRIOR LEARNING

Accelerate your path to completion with these options:

· Credit by exam

- · Prior Learning Assessment
- · Earned industry certifications
- And much more...



## RELATED INDUSTRY CERTIFICATIONS

Upon completing this program, graduates will be eligible to sit for the following industry certifications/licenses:

- CompTIA A+
- CompTIA Network+
- CompTIA Project+



## **GET AN INTERNSHIP**

Completion of the degree requires PSC4911 (Senior Research) or PSC4948 (Senior Internship) for Physical Science concentration. After completing your first year of coursework make sure to visit the Career Center for internship opportunities that help you take your career to the next level!

**Get an Internship** 

**Virtual Job Shadow Tool** 



## MEDIAN WAGE AND JOB GROWTH OUTLOOK

Broward College has Career Coach & the Career Ladders. These tools are designed to help you find a good career by providing the most current local data on wages, employment, job postings, and associated education and training. Learn how to climb your career ladder!



#### **FUND YOUR EDUCATION**

This Program is Financial Aid eligible. Scholarships may be available. This program is part of the Career Source Broward ITA List

#### **GET STARTED TODAY!**

START APPLICATION











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