3501 Davie Road, Bldg. 22, Davie, FL 33314
P: (954) 201 – 6787 | P: (954) 201 – 6769

CRISIS RESPONSE AND MANAGEMENT

INSTITUTE OF PUBLIC SAFETY
BROWARD COLLEGE

Course Description: This 40-hour course provides criminal justice officers and civilian support staff with training on the legal aspects of crisis intervention and the most effective, up-to-date crisis intervention strategies, including advanced de-escalation techniques, defusing, active listening, and negotiation. Students will apply these skills in role-playing scenarios and receive appropriate instructor feedback and constructive criticism during the practicum.

Course Objectives: At the end of this program, students should be able to:

- Explain emotional responses to crises, the severity of crises encountered by officers, and the importance of effective crisis response and management.
- Describe de-escalation and defusing techniques and apply strategies to resolve crises peacefully.
- Conduct effective assessments and interviews to gather information, identify problems, and develop appropriate solutions.
- Recognize mental health conditions, post-traumatic stress disorder (PTSD), developmental disabilities, and age-related issues, and respond to crises safely and effectively.

Who Should Attend:

- Law Enforcement Officers and Correctional Staff

Instructor: Dr. R. "Doc" Davis is a former Navy Corpsman who served with the 2nd Battalion, 5th Marines. He is also a 20-year veteran of law enforcement, having retired from the Boynton Beach Police Department in Florida, where he built and commanded the agency's hostage negotiation and critical incident stress management programs.

Fees: None for certified officers and authorized support staff.

End of Course Examination: CJSTC Rule 11b35.001 9(b): A student enrolled in a Commission-approved Advanced or Specified Specialized Training Program Course shall achieve a score of no less than 80% on the written end-of-course examination.

Attendance: Attendance at the initial class is mandatory. All students must adhere to the attendance requirements of the Criminal Justice Standards and Training Commission and the Rules, Policies and Procedures of the Institute of Public Safety.

Dress Policy: Your department's authorized training uniform. Law enforcement personnel who are carrying exposed firearms must always prominently display agency ID and/or badge while on college property.

This course applies to Mandatory Retraining; Federal I.D. #59-1216107.

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