LINE SUPERVISION



Course Description: This 80 hour course is designed for law enforcement and corrections officers to introduce them to the concept and key components of effective and successful supervision. Emphasis is placed on personal supervision styles and how to use that style to increase productivity and morale.

Students must bring a laptop to class.

Course Objectives: At the end of this program, students should be able to:

- Describe the difference between supervision and management
- List factors that influence leadership styles
- Describe the elements that compromise effective leadership skills
- Identify the elements of the communication process
- Differentiate between authoritarian and corrective discipline
- Explain the supervisory role in critical incidents
- Explain how to effectively deal with the media

Who Should Attend:

- Police and Corrections Sergeants
- Officers wishing to become supervisors

Instructor: Major Robert Wilson has been with the Palm Beach Gardens Police Department for just over 20 years and has over 10 years of management experience. Major Wilson is also an adjunct instructor with Palm Beach State College's Criminal Justice Institute since 2009, and he is a veteran of the USAF Security Police.

Fees: None for certified officers and authorized support personnel.

End of Course Examination: CJSTC Rule 11b35.001 9(b): A student enrolled in a Commission-approved Advanced or Specified Specialized Training Program Course shall achieve a score of no less than 80% on the written end-of course examination. A student enrolled in a Specialized Instructor Training Course shall achieve a score of no less than 85% on the written end-of-course examination, exclusive of demonstration of any proficiency skills.

Attendance: Attendance at the initial class is mandatory. All students must adhere to the attendance requirements of the Criminal Justice Standards and Training Commission and the Rules, Policies and Procedures of the Institute of Public Safety

Dress Policy: Your department's authorized training uniform. Law enforcement personnel not in uniform that are carrying exposed firearms must prominently display agency ID and/or badge at all times while on college property.

This course is applicable to either Mandatory Retraining or Salary Incentive; Federal I.D. #59-1216107.

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