



ACCUPLACER Test-taker Voucher Error Codes

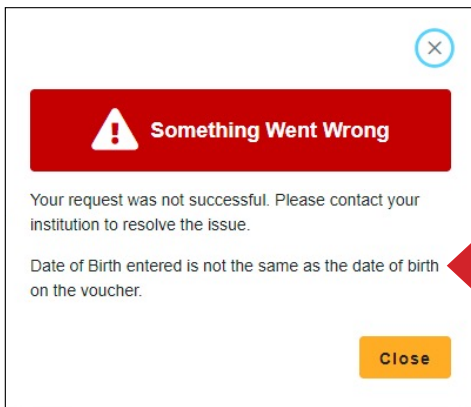
Please see a full list of voucher error codes. If there is any issue with your voucher, please contact your institution directly.

This guide reviews the following list of voucher errors:

- Incorrect DOB
- Incorrect Last Name
- Invalid Voucher
- Force Closed Test Session
- Cancelled
- Expired
- Using Voucher Multiple Times
- Branching Profile
- No Test Units
- Force Closed
- Associated Institution not in Examity

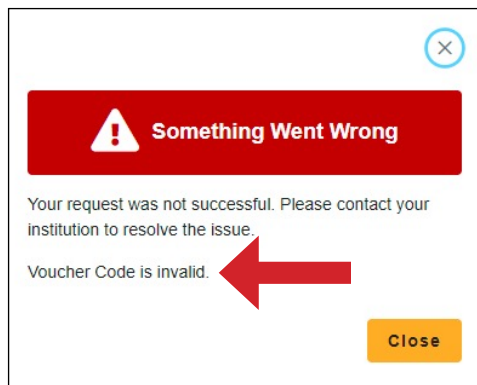
Incorrect Date of Birth

Date of Birth entered is not the same as the date of birth on the voucher.



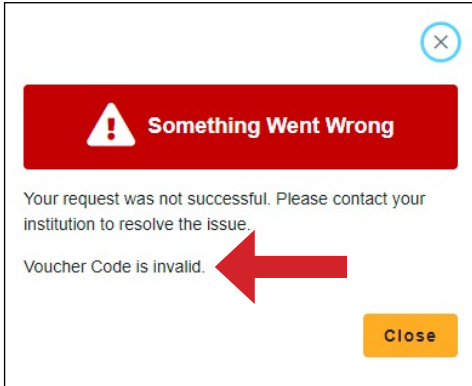
Incorrect Last Name

Voucher code is invalid.



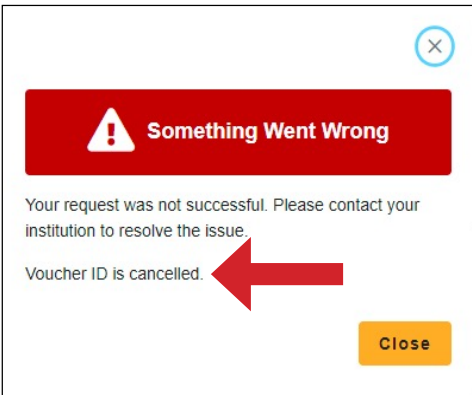
Invalid Voucher

Voucher code is invalid.



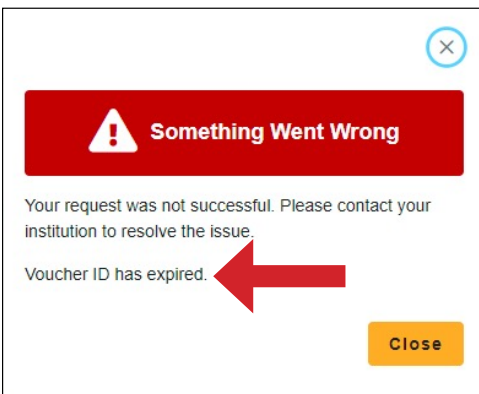
Cancelled Voucher

Voucher ID is cancelled.



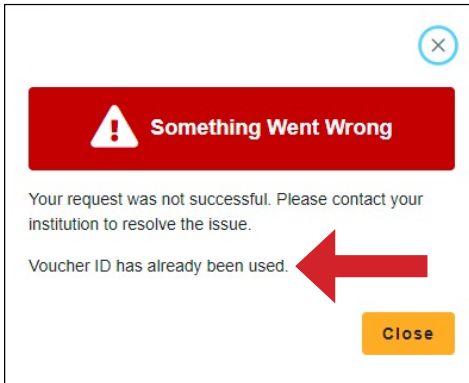
Expired Voucher

Voucher ID has expired.



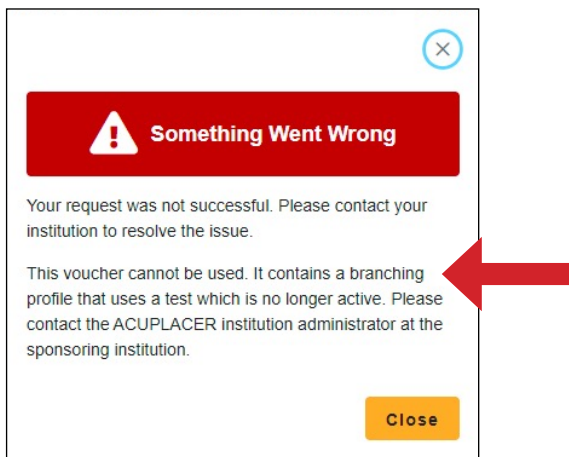
Using Voucher Multiple Times:

Voucher ID has already been used.



Branching Profile:

This voucher cannot be used. It contains a branching profile that uses a test which is no longer active. Please contact the ACCUPLACER institution administrator at the sponsoring institution.

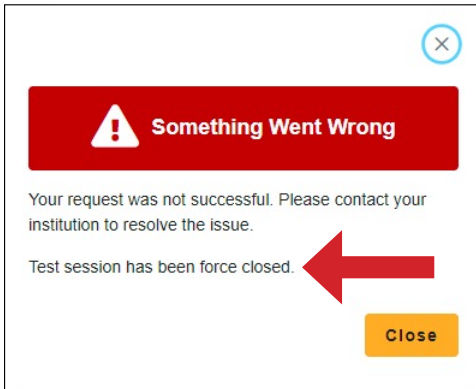


No Test Units:

This site has no test units available. Additional units must be added in order to administer tests.

Forced Closed Test Session:

Test session has been force closed.



Institution Not Registered With Eximity:

Your institution is not registered with Eximity. Please contact your institution for assistance.

