ACCUPLACER Test-taker
Voucher Error Codes
Please see a full list of voucher error codes. If there is any issue with your voucher, please contact your institution directly.

This guide reviews the following list of voucher errors:
- Incorrect DOB
- Incorrect Last Name
- Invalid Voucher
- Force Closed Test Session
- Cancelled
- Expired
- Using Voucher Multiple Times
- Branching Profile
- No Test Units
- Force Closed
- Associated Institution not in Examity

**Incorrect Date of Birth**
Date of Birth entered is not the same as the date of birth on the voucher.

**Incorrect Last Name**
Voucher code is invalid.
Invalid Voucher
Voucher code is invalid.

Cancelled Voucher
Voucher ID is cancelled.

Expired Voucher
Voucher ID has expired.
**Using Voucher Multiple Times:**
Voucher ID has already been used.

![Error Message]

**Branching Profile:**
This voucher cannot be used. It contains a branching profile that uses a test which is no longer active. Please contact the ACCUPLACER institution administrator at the sponsoring institution.

![Error Message]

**No Test Units:**
This site has no test units available. Additional units must be added in order to administer tests.
**Forced Closed Test Session:**
Test session has been force closed.

**Institution Not Registered With Examity:**
Your institution is not registered with Examity. Please contact your institution for assistance.