

FAQ

- 1) Where do I go to find out more information on the State Plans.

You can visit the State site to get more information at: [MyBenefits - MyBenefits / Department of Management Services \(myflorida.com\)](https://myflorida.com/MyBenefits-MyBenefits/DepartmentofManagementServices)

- 2) When do I need to make selections for the 1/1/2026 Plan year?

Any new elections and/or changes to existing plans need to be made during the Open Enrollment window that begins October 13th at 8am ET and ends October 31st at 6pm ET

- 3) What happens if I do not elect new plans or make changes in People First during the Open Enrollment window?

All your current coverages will automatically roll into the 2026 plan year. This includes the annual amount chosen for any FSA, HSA accounts elected in plan year 2025.

- 4) What plans are with Broward College?

- Preferred Legal
- Gabor Long Term Care
- Gabor Life
- All Retirement Plans
- Florida Pre-paid
- Basic Life and AD&D Insurance (company paid)
- Employee Assistance Program (EAP) (company paid)
- Long Term Disability (company paid)

- 5) Where do I go for my Open Enrollment selections?

You would log into your People First account through this link:
<https://peoplefirst.myflorida.com/peoplefirst>

- 6) Are there training manuals to use the People First system?

People First provides a useful guide on navigating through the system: [here](#).

- 7) When will premium deductions start for the State plans that are effective 1/1/2026?

Premiums will begin a month in advance, 12/1/2025, for all selected plans, except for the Savings and Spending Accounts (HSA, HRA, FSA), which will start in January 2026.

- 8) How do I submit the required dependent documentation?

You may upload the documentation through the People First Portal or mail the documents to People First.

Mail to: People First
PO Box 6830,
Tallahassee,
FL 32314

9) How do I find out if my doctors are in-network?

You may go to [Resources / MyHealth - MyBenefits / Department of Management Services \(myflorida.com\)](#) and search under the appropriate plan in the Benefits Guide or brochure. Some popular examples are below. You may also call the provider or insurance company to determine if they are in-network. Aetna network is Aetna Select (Open Access) and FL Blue if in Florida is Blue Options.

Aetna:

Check to see if your providers are in our network

Aetna networks are among the largest in the country. So there's a good chance your doctor already belongs. Just use the provider search tool to find out in three easy steps!

1. Go to [AetnaStateFlorida.com](#).
2. Click on **Member Tools** then on **Provider Search**. You can then link to the Provider Search site.
3. As a guest, all you need to do is enter your ZIP code. You can then search by provider name or category of care within the mile radius you select.
Click on a name to learn more about a specific provider, including patient reviews, hospitals they're associated with, directions to their office, languages they speak and more.


FL Blue:

How to find a doctor

To see which providers participate in your health plan's network, check out the online provider directory at [floridablue.com](#), click on the **Find a Doctor** tab, and select BlueOptions (PPO). You can find doctors, specialists, hospitals, labs and urgent care centers. You can even learn about a doctor's admitting privileges, the medical school they attended, languages they speak, their gender, their specialty and their office locations.

This online provider directory is also available in Spanish.

UHC:



Check if your provider is in network before you enroll

- Go to [whyuhcflorida.com](#) > **Search for a Provider**
- Choose the UnitedHealthcare Standard HMO or UnitedHealthcare HDHP with HSA
- Change your location to search providers near you or call Customer Service at **1-877-614-0581, TTY 711** to confirm whether your provider is in the network

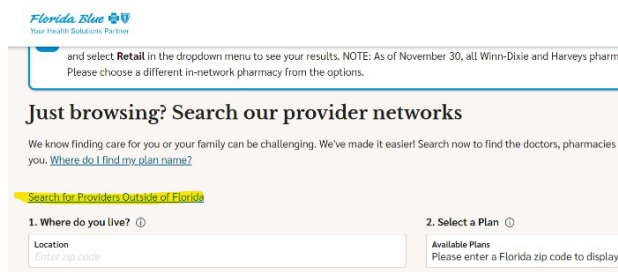
10) If I am out of state and want to select PPO, FL Blue, how can I search for an in-network provider.

How to find a doctor

To see which providers participate in your health plan's network, check out the online provider directory at [floridablue.com](#), click on the **Find a Doctor** tab, and select BlueOptions (PPO). You can find doctors, specialists, hospitals, labs and urgent care centers. You can even learn about a doctor's admitting privileges, the medical school they attended, languages they speak, their gender, their specialty and their office locations.

This online provider directory is also available in Spanish.

Select: Search for a provider outside of Florida



Florida Blue
Your Health Solutions Partner

and select **Retail** in the dropdown menu to see your results. NOTE: As of November 30, all Winn-Dixie and Harveys pharm Please choose a different in-network pharmacy from the options.

Just browsing? Search our provider networks

We know finding care for you or your family can be challenging. We've made it easier! Search now to find the doctors, pharmacies you. [Where do I find my plan name?](#)

Search for Providers Outside of Florida

1. Where do you live?

2. Select a Plan

Location



Available Plans

Please enter a Florida zip code to display

Follow the prompts and when asked type XJJ as in the image (below)

Find your plan by prefix

The three letters at the beginning of your member ID number make up your plan prefix. Type your three-letter prefix below and we'll find your plan for you.

			
Member Name	Dependents		
Member ID	Dependent One		
XYZ 1456789	Dependent Two		
	Dependent Three		
No. 0234567	Plan	PPO	
Birth 997854	Office Visit	\$15	
Benefit Plan HMOPT	Specialist Copay	\$15	
Effective Date 00/00/00	Emergency	\$50	
	Deductible	\$50	

X J J

11) Do you need referrals under the Medical HMO?

No. You do not need a referral when seeing a specialist if you enroll in a Medical HMO plan.

12) Can I enroll my adult child in People First?

No. You will need to contact People First directly to enroll your adult child (age 26-30) or disabled (26 and older adult child).

13) Will I be able to enroll my spouse who works for Broward College, or for another State agency, college or university onto my insurance plans in People First?

Yes. You will receive the preferred medical rate if you add a spouse to your medical plan if they work at another State agency, college or university. You will need to complete the Spouse Program Election form.

14) Will the Health Savings Account (HSA) have an employer contribution?

Yes. \$500 for employee only plan; and \$1,000 for family plan.

15) Can I also contribute to the HSA if enrolled in the High-Deductible Health Plan (HDHP)?

Yes. You may also contribute the HSA up to the IRS plan limits. Please note you should account for employer contribution when determining your contribution limits towards the IRS plan limit.

16) If I am age 65 and older on Medicare Part A, Part B, or receiving social security benefits can I enroll in the High-Deductible Health Plan (HDHP) that carries an HSA?

There are penalties if receiving contributions from employer or contributing yourself to the HSA plan. Check with a tax professional for further guidance.

17) Will my current coverage amount with Securian for basic and optional term life insurance automatically be transferred to the new life carrier?

Yes. Current basic and optional term life insurance coverage amounts will automatically roll over to MetLife.

18) Will the beneficiaries I assigned to my Securian life insurance automatically transfer to the new life carrier?

Yes. Current beneficiary designations will automatically roll over to MetLife.

