

**COMPUTER INFORMATION TECHNOLOGY**  
**Support Technician Technical Certificate Major Code 6284**

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***Program Description***

The Information Technology Analysis –Support Technician certificate program, offered at the A. Hugh Adams Central Campus, prepares students for employment opportunities as support technicians. It is designed for students seeking the skills set necessary to be successful in their careers ranging from advance knowledge of Microsoft Office to, Microsoft Windows Client, to Microsoft Enterprise Desktop Support, and CompTIA system and network (A+ and Net+).

***Required Courses***

CTS1133C	A+ Essentials	3
CTS2131C	A+ Practical <sup>1</sup>	3
CTS1134C	Network+	4
CTS1327C	Microsoft Windows Client <sup>2</sup>	4
CET1630C	Network Cabling Technologies	4
CGS2100C	Computer Applications <sup>3</sup>	3
CTS2156C	Microsoft Enterprise	
Desktop Support <sup>3</sup>		4
Elective	College-Level Course Elective*	2
<b><i>Total Program Semester Hours</i></b>		<b>27</b>

\* College-Level Course Elective: any college-level, transferable course.

Prerequisite – CTS 1133C (with a grade of C or higher)

Prerequisites – CTS 1133C and CTS 2131C (each with a grade of C or higher)

Prerequisite – CGS 1060C (with a grade of C or higher) or placement

Prerequisites – CTS1327C or (CTS1213C and CTS1134C and CTS2131C) each with a grade of C or higher

**It is strongly recommended that students see an advisor every term.**

